

How to Activate Your Fintwist Prepaid Mastercard®

Call 888.265.8228 toll-free to active your Fintwist Card, and to start using the card anywhere Mastercard® is accepted. Stay on the phone until you hear, "Your card is activated."

Before You Get Started

To activate your Fintwist Prepaid Mastercard, you'll need an activation code, which may be your date of birth, employee number, or a code created by your company. Ask your company for an activation code if you don't have one yet, or don't know what it is.

Activate Your Card

1. Call 888.265.8228.
2. Press "1" for English or "2" for Spanish.
3. The system will ask you to enter your 16-digit card number from the front of your card. When finished press the "#" key.
4. Enter the activation code provided by your company.
5. The system will ask you to enter a 4-digit PIN number of your choice (example: 4605). You will need this PIN when using your card to make a debit purchase and for ATM transactions. Only you should know your PIN. Do not share the PIN number with anyone else and do not write the PIN number on your card.
6. The system will ask you to enter the expiration date, which is on the front of your card (example: 09/20).
7. The system will ask you for the 3-digit security code on the back of your card, to the right of the signature line.
8. The system will now tell you that your card is activated.
9. Always know your card balance. Sign up for text message alerts! Receive a text every time funds are loaded or subtracted from your card.

Download the free Fintwist Mobile App from the Apple® or Android® app stores.

"Activating my card was so quick that I still had time for all of the other things!"

